



News and Views – Issue #45 January 2024

President's Message 12/14/2023



Hello New Hampshire CPCU Members!

I am very excited to introduce myself as the incoming 2024 President of our chapter. Having spent the past 2 years as Vice President and President-Elect respectively, it has been great to get to know the chapter, our membership, and what we're all about prior to this point.

For those I haven't met, I am a Sales and Client Services Supervisor at Amica Mutual Insurance Company in our Concord, NH office. Prior to arriving in New Hampshire in mid-2021, I attended Providence College in RI before I spent a few years in Amica's Central Massachusetts and Southern California offices. Since joining Amica's team here in New Hampshire, I have worked on underwriting personal lines auto, home, and umbrella policies for our company, and I also work with a team of customer care representatives to achieve sales and service objectives.

As President of our chapter, I am focused on offering a strong, diversified program of educational and networking events for our members. I will strive to increase overall engagement and participation levels among our membership by way of a strong program, along with consistent and frequent communication. If you have ideas for speakers, events, or anything else you feel our officer group should consider for 2024, please reach out to me directly at nkomsa@amica.com

Vice President's Message 12/20/2023



Hi New Hampshire CPCU Members,

I have been a member of this chapter for a few years now and will be joining the CPCU leadership for the first time as the chapter's Vice President.

I would like to introduce myself to those I have not met yet. My name is Jaci Flack and I have been working with Amica for the past 18 years. My current role is with our National Sales Team as a Senior Sales Team Lead, and am based out of our Concord, NH office. While my main role is still customer focused, I also serve as a mentor and assist our sales team members with developing the skills they need to be successful.

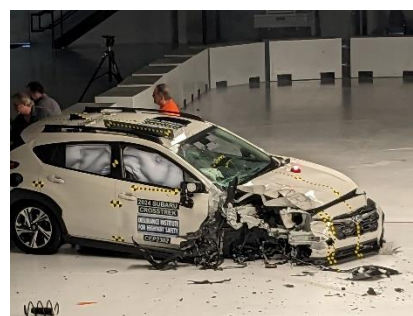
As Vice President of our chapter, I will focus on supporting our President and President-Elect with bringing educational opportunities and networking events to all of our members.

I look forward to meeting all of you in 2024!

Q3-Q4 Events Recaps:

10/5/2023-10/7/2023 In2Risk Conference

Jason Shattuck, our 2023 President, attended the CPCU Society's In2Risk Conference, representing our chapter proudly. Jason met with new designees, and attended talks on leadership and the state of the society. He also took part in an outing to the "Insurance Institute for Highway Safety" where he witnessed a vehicle safety demonstration.



10/24/2023 New England I-Day

Our chapter was delighted to work with the RI, Central MA, and ME chapters to put together a virtual I-Day program filled with fascinating speakers. First, Traci Adedeji, the incoming 2024 President and Chair of The Institutes' CPCU Society spoke to the attending group about DEI. Then, a panel moderated by Michael Cox, Upper New England's Governor for the CPCU Society in 2023, spoke about "Overcoming Industry Challenges". Our 3 panelists spoke about a plethora of topics such as recruiting talent to the insurance industry, the challenging inflationary environment, and reinsurance trends, among others.

11/8/2023 NH Food Bank Volunteer Day

In what has become an annual tradition for our chapter, several members volunteered at the NH Food Bank in Manchester, spending 3 hours sorting food to prepare boxes for shipment from the impressive facility. It was great to get in a productive day of work for a good cause!



12/6/2023 Holiday Dinner + Induction Ceremony

Members gathered for our annual Holiday + new designee dinner held at the Common Man restaurant in Concord, NH. We enjoyed great food, a festive atmosphere, and good conversation as we honored our new designees and swore in our new officer group for 2024.



Save the Date for Upcoming Meetings & Events!

Actuarial Presentation

Date: Tuesday, 1/23/2024

Location: TBD

Description: Details are still being worked out, but we are very excited to have an actuary come speak to us about loss picks, loss development, and trending. For this 2-hour session, we will be filing CE credits for agents/producers licensees who attend.

AI Presentation

Date: Tuesday, 4/23/2024

Location: TBD: In-person

Description: Anderson Kill joins us to discuss cyber coverage, cyber claims and emerging issues connected with the increasing use of Artificial Intelligence.

Additional 2024 dates we are targeting for potential events:

Wednesday, 2/21/2024 – speaker event

Thursday, 3/21/2024 – ethics event for ethic CE credit

Wednesday, 5/22/2024 – networking event

Thursday, 6/6/2024 – Breakfast with the Commissioner

Tuesday, 6/24/2024 – speaker event

Wednesday, 9/18/2024 – speaker event

Thursday, 11/14/2024 – volunteer event

Tuesday, 12/3/2024 – Holiday Dinner